FACILITATED SOLUTIONS INC.

Mediators & Conflict Management Specialists

Communication Skills for Effective Leadership - for entire staff complement (over 500 people), including management and senior leadership team in "Executive Edition" Fostering Mental Health and Safety in the Workplace - for entire staff complement (over 200 people), with leadership integrated into the sessions Building and Maintaining Resilient Teams - for entire staff complement (over 140 people) Early Intervention: Conflict Coaching and Mediation Skills - for entire HR team (26 people) How to Have Difficult Conversations Communication Skills for Conflict Resolution **Building Respectful Workplaces** Talking about Mental Health at Work Dealing With Anger in the Workplace Navigating Organizational Conflict Managing Defensiveness Coaching: Moving Beyond Empathy and Advice Early Intervention Skills: Insider Mediation Leading from Centre: How to Show Up as Needed **Dismantling Racism Building Personal Resilience** From 'Us & Them' to 'We': Strategies & Tools for Addressing Group Conflict Putting the Gag on Workplace Gossip **Building Trust** Managing Your Primary Leadership Asset: Yourself Managing Unresolvable Problems Leading Through Change **Building Resilient Teams** Meetings: From Miserable to Meaningful

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