

ELEANOR MOORE B.R.S.

MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST

Helping people prevent, manage and resolve conflict



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Eleanor Moore, BRS is a veteran mediator, actively practicing for over 25 years. Her work history includes mediation in child protection contexts, parent/teen conflicts, divorce/separation, custody and access disputes and workplace conflict. Eleanor also provided senior clinical leadership and program oversight to the Family Conciliation Services team of family mediators for many years.

Eleanor has been working as a mediator and coach with Facilitated Solutions since 2013. Currently, Eleanor provides mediation and conflict management services to workplaces. She is also very engaged in mentoring, coaching and training new mediators through Facilitated Solutions mediation training program.

PROFESSIONAL EXPERIENCE

*Associate, Facilitated Solutions, Winnipeg, MB
2013 – Present*

*Supervisor, Family Conciliation Services, Winnipeg, MB
2018 – 2019*

*Family Conciliation Counsellor, Family Conciliation Services, Winnipeg, MB
2009 – 2019*

*Family Enhancement Worker CFS ANCR, Winnipeg, MB
2005 – 2009*

*Mediator, Parent-Teen Imitative, CFS JIRU, Winnipeg, MB
2002-2005*

*Coordinator of Volunteers, Winnipeg CFS, Winnipeg, MB
1989-1994*

COMMUNITY EXPERIENCE

*Alternative Dispute Resolution Institute of Manitoba,
Family Mediation Committee
2019- Present*

*Family Mediation Canada (FMC) President
2018-2019*

*Family Mediation Canada (FMC) Vice President
2017-2018*

*Family Mediation Manitoba (FMM) President
2015-17*

INTERVENTION and TRAINING EXPERTISE

Intervention

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Mediation of Community Disputes (*neighbours, faith based and community organizations, families*)
- *Divorce and Separation Mediation and Parent Coaching*

Course/Workshop Development, Coaching and Instruction

- Family Mediation instructor and course
- Working with Refugees
- Faculty of Social Work, University of Manitoba, Field Instruction Course, Completed
- Including Children in ADR Processes
- Re-Storing Conflict Narratives
- Dealing with the Angry Employee
- Putting the Gag on Workplace Gossip
- Taking Charge of Anger: Brain-based and Cognitive-Behavioural Methods for the Assessment&
- Treatment of Children
- Mediating with the Modern Family
- New Normals in Mediation
- Handling High Levels of Emotion in Mediation: Yours & Others
- Getting to 20/20, Refining our Focus: Putting Children First
- Relocation: To Move or Not to Move?
- Introduction to Skills Training in Dialectical Behaviour Therapy - The Essentials
- Focused Assessment Workshop
- Mediation Neutrality: Fact or Fiction?
- Comprehensive Mediation Training
- Domestic Violence: Manitoba Justice Victim Services
- Circle of Caring
- Mediating Divorce & Separation
- How Fathers Parent Differently: Implications for Children and Families, Before, During or After
- Divorce 2010 When Culture Makes a Difference in Mediation
- Case Planning and Family Centered Casework
- The Effects of Abuse and Neglect on Child Development
- Separation, Attachment and Reunification
- Information Security Awareness Training
- Applied Suicide Intervention Training.
- Family Centred Child Protective Services

POST-SECONDARY EDUCATION and PROFESSIONAL CERTIFICATION

1989 Bachelor of Recreational Studies, University of Manitoba

PROFESSIONAL MEMBERSHIPS

2018- Present Alternative Dispute Resolution Institute of Manitoba (ADRM), Member
2018- Present Alternative Dispute Resolution Institute of Canada (ADRIC), Member
2017- Present Collaborative Practice Manitoba, Member
2015- 2020 Family Mediation Canada, Member
2010- 2019 Family Mediation Manitoba, Member

ADDITIONAL TRAINING AND PROFESSIONAL DEVELOPMENT

Mediation Services – Conflict Resolution Training
Mediation Services – Mediation Skills Level I & II
Mediation Services – Advanced Victim Offender Mediation Skills
CFS East Area – Mediation Skills Level I & II
2011 Canadian Red Cross Society – Standard First Aid, CRR/AED Level “C”
2008 Southern First Nations Joint Training – Foster Home Assessment
2007 Triple P – Standard Triple P
2007 University of Queensland – Group Triple P
2007 Australia – Enhanced Triple P
2007 New Directions – Family Therapy II
2006 New Directions – Family Therapy I
2001 Red Willow Lodge – Aboriginal Awareness Training
1995 Behavioral Sciences Institute – Fundamentals of Family Preservation Practice