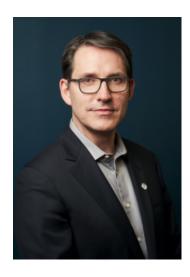
Mediators & Conflict Management Specialists

141 Marion Street, Winnipeg, Manitoba R2H 0T3 p 204-774-5389 • www.workplaceconflict.ca

DAVID FALK MA, CMed MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST

Helping people prevent, manage and resolve conflict.



Direct telephone: 204.479.4901 Office telephone: 204.774.5389

Email: df@workplaceconflict.ca

David Falk, is a Partner and Senior Mediator at the firm Facilitated Solutions. He has been inspiring, equipping and helping people prevent, manage and resolve conflict for over 30 years as an Organizational Consultant, Workplace Mediator and Conflict Management Specialist.

David is an engaging presenter who combines practical wisdom and humour to enhance his audiences' understanding and ability to deal with the many challenges that they face, both at work and at home.

David holds a master's degree in Conflict Resolution, is a Chartered Mediator with the ADR Institute of Canada and has been a Partner at Facilitated Solutions since 2003.

PROFESSIONAL EXPERIENCE

Partner, Facilitated Solutions, Winnipeg, MB 2003 – Present

Associate Trainer, Resolution Skills Centre: Training Division of Mediation Services, Winnipeg, MB 1992 – Present

Interim Lead/Executive Pastor, The Meeting Place Church, Winnipeg, MB 2002 – 2003

Consultant, Centre for Conflict Resolution International, Winnipeg, MB 2000 – 2002 Instructor, Menno Simons College Conflict Resolution Studies Program: University of Winnipeg, MB 1994 – 2000

Education Coordinator, The Community Dispute Centre, Winnipeg, MB 1990 – 1992

COMMUNITY EXPERIENCE

President, ADRIM (Alternative Dispute Resolution Institute of Manitoba), Winnipeg, MB 2019-2022

Board Member, ADRIM, Winnipeg, MB 2018 – Present

Council Member, Canadian Mennonite University, Winnipeg, MB 2006 - 2009

INTERVENTION and TRAINING EXPERTISE

Intervention

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (public, private, not-for-profit sectors)
- Mediation of Community Disputes (neighbours, faith based and community organizations, families)
- Mediation of victim/offender (criminal and civil) court related cases

Course/Workshop Development, Coaching and Instruction

- Interpersonal Conflict Resolution
- Dealing with Difficult People
- Coaching for Conflict Resolution
- Conflict and Culture
- Gender and Conflict
- Effective Leadership in Conflict
- High-Stake (Difficult) Conversations
- Transforming the Argument
- Navigating Conflict
- Managing Unresolvable Problems
- Effective Feedback

- Communication styles in the workplace
- Building Resilient (Effective) Teams
- Building Respectful Workplaces
- Dealing with Change
- Managing Stress
- Dealing With Anger
- Mediation Skills Level I and II
- Mediation skills for Leaders
- Mediation Practice
- Mediating Groups
- Leading Group Assessments and Interventions
- Providing and Assessment in the Workplace

POST-SECONDARY EDUCATION

1997	Master's of Arts: Conflict Resolution, McGregor School of Antioch University, Ohio
1993	Bachelor of Arts: Conflict Resolution Studies and Sociology, University of Winnipeg, MB
1990	Bachelor of Religious Studies, Mennonite Brethren Bible College, Winnipeg, MB

PROFESSIONAL AND COMMUNITY MEMBERSHIPS

2006 – Present	ADRIM (Alternative Dispute Resolution Institute of Manitoba), Winnipeg, MB
1990 – Present	Mediation Services: A Community Resource for Conflict Resolution, Winnipeg, MB
2006 – 2009	Council Canadian Mennonite University, Winnipeg, MB
1992 – 2007	Network for Conflict Resolution Canada