

DAVID FALK MA, CMed MEDIATOR AND CONFLICT MANAGEMENT SPECIALIST

Helping people prevent, manage and resolve conflict.



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PROFESSIONAL EXPERIENCE

*Partner, Facilitated Solutions, Winnipeg, MB
2003 – Present*

*Associate Trainer, Resolution Skills Centre:
Training Division of Mediation Services,
Winnipeg, MB
1992 – Present*

*Interim Lead/Executive Pastor, The Meeting
Place Church, Winnipeg, MB
2002 – 2003*

*Consultant, Centre for Conflict Resolution
International, Winnipeg, MB
2000 – 2002*

David Falk, is a Partner and Senior Mediator at the firm Facilitated Solutions. He has been inspiring, equipping and helping people prevent, manage and resolve conflict for over 30 years as an Organizational Consultant, Workplace Mediator and Conflict Management Specialist.

David is an engaging presenter who combines practical wisdom and humour to enhance his audiences' understanding and ability to deal with the many challenges that they face, both at work and at home.

David holds a master's degree in Conflict Resolution, is a Chartered Mediator with the ADR Institute of Canada and has been a Partner at Facilitated Solutions since 2003.

*Instructor, Menno Simons College Conflict
Resolution Studies Program:
University of Winnipeg, MB
1994 – 2000*

*Education Coordinator, The Community Dispute
Centre, Winnipeg, MB
1990 – 1992*

COMMUNITY EXPERIENCE

*President, ADRIM (Alternative Dispute
Resolution Institute of Manitoba), Winnipeg, MB
2019-2022*

*Board Member, ADRIM, Winnipeg, MB
2018 – Present*

*Council Member, Canadian Mennonite
University, Winnipeg, MB
2006 - 2009*

INTERVENTION and TRAINING EXPERTISE

Intervention

- Mediation of Interpersonal Workplace Disputes (*public, private, not-for-profit sectors*)
- Facilitation of Group Workplace Disputes (*public, private, not-for-profit sectors*)
- Mediation of Community Disputes (*neighbours, faith based and community organizations, families*)
- Mediation of victim/offender (criminal and civil) court related cases

Course/Workshop Development, Coaching and Instruction

- Interpersonal Conflict Resolution
- Dealing with Difficult People
- Coaching for Conflict Resolution
- Conflict and Culture
- Gender and Conflict
- Effective Leadership in Conflict
- High-Stake (Difficult) Conversations
- Transforming the Argument
- Navigating Conflict
- Managing Unresolvable Problems
- Effective Feedback
- Communication styles in the workplace
- Building Resilient (Effective) Teams
- Building Respectful Workplaces
- Dealing with Change
- Managing Stress
- Dealing With Anger
- Mediation Skills Level I and II
- Mediation skills for Leaders
- Mediation Practice
- Mediating Groups
- Leading Group Assessments and Interventions
- Providing and Assessment in the Workplace

POST-SECONDARY EDUCATION

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| 1997 | Master's of Arts: Conflict Resolution, McGregor School of Antioch University, Ohio |
| 1993 | Bachelor of Arts: Conflict Resolution Studies and Sociology, University of Winnipeg, MB |
| 1990 | Bachelor of Religious Studies, Mennonite Brethren Bible College, Winnipeg, MB |

PROFESSIONAL AND COMMUNITY MEMBERSHIPS

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| 2006 – Present | ADRIIM (Alternative Dispute Resolution Institute of Manitoba), Winnipeg, MB |
| 1990 – Present | Mediation Services: A Community Resource for Conflict Resolution, Winnipeg, MB |
| 2006 – 2009 | Council Canadian Mennonite University, Winnipeg, MB |
| 1992 – 2007 | Network for Conflict Resolution Canada |